MINUTES OF A MEETING OF THE HEALTH AND WELLBEING BOARD HELD ON 14 APRIL 2016 FROM 5.00 PM TO 6.30 PM

Present

Julian McGhee-Sumner Dr Johan Zylstra Prue Bray Charlotte Haitham Taylor Superintendent Rob France Dr Lise Llewellyn Lois Lere Judith Ramsden Nick Campbell-White Clare Rebbeck

WBC NHS Wokingham CCG WBC WBC Community Safety Partnership Director of Public Health NHS Wokingham CCG Director of Children's Services Healthwatch Voluntary Sector representative

Also Present:

Colm Ó Caomhánaigh James Burgess Sally Murray

Jim Stockley Andy Couldrick Darrell Gale Brian Grady Democratic Services Officer Better Care Fund Programme Manager Head of Children's Commissioning Wokingham CCG Healthwatch Wokingham Chief Executive Consultant in Public Health Head of Strategic Commissioning

90. APOLOGIES

Apologies for absence were submitted from Stuart Rowbotham, Hilary Turner and Beverley Graves.

91. MINUTES OF PREVIOUS MEETING

The Minutes of the meeting of the Board held on 11 February 2016 were confirmed as a correct record and signed by the Chairman.

92. DECLARATION OF INTEREST

Councillor Haitham Taylor declared a Personal Interest in Item 98, CCG Operating Plan 2016-17, on the grounds that her husband's company was contracted to undertake work for NHS 111 services elsewhere in the country.

93. PUBLIC QUESTION TIME

There were no public questions.

94. MEMBER QUESTION TIME

There were no Member questions.

95. ORGANISATION AND GOVERNANCE

96. UPDATE FROM BOARD MEMBERS

A written report from Beverley Graves, Business Skills and Enterprise Partnership, was circulated to members at the meeting.

Superintendent Rob France reported on the Community Safety Partnership. He stated that the Wokingham and Bracknell Local Police Areas had been combined but that there was no effect on services. The Multi-Agency Safeguarding Hub had gone live. The latest crime figures showed that violent crime had increased whereas the number of burglaries had fallen. Wokingham had the lowest incidence of repeat offenders of the Berkshire areas.

The Chairman noted that he had seen more Police Community Support Officers (PCSOs) around recently but Superintendent France stated that there had been no change in policy.

Clare Rebbeck, Voluntary Sector representative, stated that two organisations had folded but that others had stepped in to fill the gaps. There would be a Community Awareness event on 28 April 2016 at the Town Hall with 18 organisations presenting stalls. It was expected that *The Sun* newspaper would cover the event and she had been in touch with the Communications Department about it.

Nick Campbell-White asked a question relating to the closure of Berkshire Carers. The Chairman said that he would get a written answer to the question after the meeting.

97. EMOTIONAL HEALTH AND WELLBEING STRATEGY PERFORMANCE SCORECARD UPDATE

Board members received an update on the Emotional Health and Wellbeing Strategy performance scorecard which was introduced by Sally Murray, Head of Children's Commissioning, Wokingham CCG.

During the discussion of this item the following points were made:

- Chart 2 showed that Wokingham referrals to Tier 3 specialist CAMHS (Child and Adolescent Mental Health Services) had continued to grow whereas the rate had plateaued in the rest of Berkshire West.
- 54% of those on Tier 3 waiting lists were waiting for a diagnosis.
- Sally Murray questioned if people saw diagnosis as a 'golden ticket' to services. Those waiting for a diagnosis had needs which must be addressed.
- Ambitious waiting list targets had been set and it was clear that they had not been achieved. Contractual action with Berkshire Healthcare Foundation Trust (BHFT) had been taken to tackle this.
- SHaRON an online support service for women experiencing perinatal mental health issues had opened before Christmas and was going well.
- Charlotte Haitham Taylor noted that there were 243 children waiting for diagnosis and some had waited up to 2 years which was not good enough.
- Judith Ramsden said that the Board needs to champion a reshaping of the conversation around autism involving schools, parents and professionals.
- Johan Zylstra said that CAMHS appeared to be the 'gatekeeper' of funds and asked if there was there no other way for people to access services?
- Prue Bray said that members of the Board needed to be presented with options that they could discuss.
- Nick Campbell-White asked when 'Young SHaRON' would start. Sally Murray said that it was being re-thought and it was uncertain if it would go ahead.

RESOLVED: That

- 1) the update on the Emotional Health and Wellbeing Strategy performance scorecard be noted; and
- 2) that future reports should include policy options for the Board to consider.

98. CCG OPERATING PLAN 2016-17

Lois Lere presented the CCG Operating Plan 2016-17 and circulated a two-page summary document at the meeting.

During the discussion of this item the following points were made:

- The CCG is looking at piloting the use of NHS 111 for urgent-on-the-day GP appointments.
- It was planned to extend coverage of enhanced general practice hours from 87% to 100% of the population.
- Charlotte Haitham Taylor asked if the list of issues under safeguarding was supposed to be fully inclusive because she noted that it did not include Female Genital Mutilation (FGM).
- Andy Couldrick asked if it was acceptable that the Board was just being asked to 'nod through' the report.
- Johan Zylstra said that the Board had no executive function in this process but the report was to keep the Board informed.
- Dr. Lise Llewellyn noted that the report seemed to reflect the Board's priorities quite well.

RESOLVED: That the CCG Operating Plan 2016-17 be noted.

99. CHILDREN'S DISABILITY STRATEGY

The Board considered the Children's Disability Strategy presented by Brian Grady, Head of Strategic Commissioning.

During the discussion of this item the following points were made:

- Brian Grady said that pre-diagnosis autism support was something that needed to be looked at in more detail.
- Judith Ramsden commented that it was necessary to reshape capacity.
- Prue Bray noted that parents were worried that the emphasis on changes in transport provision were aimed at reducing costs rather than the needs of the children.
- Judith Ramsden said that the Council follows what best practice dictates which is individually driven.
- Johan Zylstra commented that there used to be a 'cliff edge' when children reached 18 but welcomed the fact that there was now a longer period of reintegration.

RESOLVED: That

- 1) the priorities as set out in the Children with Disability Strategy 2016 to 2018 be endorsed; and
- 2) the proposed project to test options and develop a business for integrated service delivery for children with disabilities to ensure effective education, health and social care support be supported.

100. UPDATE ON PROGRESS MADE AGAINST OFSTED RECOMMENDATIONS RELEVANT TO HEALTH AND WELLBEING BOARD

Board members were updated on the progress made against the Ofsted recommendations relevant to the Health and Wellbeing Board.

During the discussion of this item the following points were made:

- Judith Ramsden said that the report did not cover everything but included a list of recommendations.
- Brian Grady said that it outlined the areas that needed to be focused on.
- Charlotte Haitham Taylor noted that it was the start of a much bigger piece of work and should be supported.

RESOLVED: That the Health and Wellbeing Board:-

- Respond to the priority needs identified in the Public Health Annual Report 2016 by adopting a "1001 critical days" strategy and implementation plan, based on primary prevention principles and a focus upon fostering good mental / emotional wellbeing, secure attachment and prevention of child maltreatment;
- 2) Monitor the delivery of this plan through a multi agency scorecard;
- 3) Take action to support the development of lifelong healthy lifestyle behaviours;
- 4) Demonstrate ownership of two relevant elements of the Ofsted Action Plan as follows
 - Accelerate the implementation of the local authority and clinical commissioning group emotional health strategy to ensure better and quicker access to emotional and mental health support for children by hosting a summit focusing on progress and priority actions;
 - b. Sponsor the development of the transition to adulthood management group as a multi-agency group and receives a report from this group demonstrating the effectiveness of service pathways for all children and for young people in transition.

101. WOKINGHAM BOROUGH COUNCIL LOCAL ACCOUNT 2014-15

The Board considered the Wokingham Borough Council Local Account 2014-15.

During the discussion of this item the following points were made:

- Brian Grady, Head of Strategic Commissioning, said that this report was an annual requirement. It was about making data visible and transparent.
- Clare Rebbeck pointed out that the references to the Voluntary Sector should refer to it as the Voluntary, Community and Faith Sector.

RESOLVED: That the Wokingham Borough Council Local Account 2014-15 be noted.

102. INTEGRATION

103. BETTER CARE FUND 2016-17

James Burgess, Better Care Fund Programme Manager, presented the Better Care Fund Plan 2016-17 and displayed slides summarising the plan.

During discussion of this item the following points were made:

• The key lines of enquiry that had not been met relating to Delayed Transfer of Care (DToC).

- Overall the feedback from NHS England on the plan had been positive. There would be some changes made in response to their feedback.
- There would be a further briefing with the Chairman before the plan is submitted on 25 April.
- Dr. Lise Llewellyn said that the first slide was a comprehensive summary. However, the data on page 96 needed more explanation in the text.
- The 2015/16 plan prioritised frail elderly whereas the latest information is that we need to bring in children's services more.
- A number of Board members questioned the need to circulate so much detailed information and asked for summary data on finances and a focus on the key points not being met.
- Dr. Lise Llewellyn said that Non-Elective admissions (NELs) were increasing. The CCG had agreed to review this and especially the increases with regard to children.
- Clare Rebbeck asked if the increase might be due to unhealthy lifestyles and if the Council should look to prevention through education.
- Andy Couldrick said he was surprised that the CCGs don't already understand why NELs are increasing and asked when the review would be available?
- Dr. Johan Zylstra commented that this change had only emerged in the last 3 to 6 months. People were presumably presenting to A&E because they could not get the service they needed elsewhere.
- Dr. Lise Llewellyn said that residents of new towns tended to use A&E more because they did not have the same support network as more settled residents. This needed to be considered given the amount of new development coming in Wokingham.
- Charlotte Haitham Taylor said that there was too little time to influence policy.
- James Burgess stated that it had already been fed back that the deadlines set were too short for proper consultation.
- Andy Couldrick said that there was a need to influence a shift in the landscape of behaviour in relation to the way people use services.
- In relation to Board members' comments that the reports on items were generally not presenting the Board with options to be discussed, the Chairman said that the Board had not sufficient support at the moment since the relevant staff member left and that this needed to be addressed.

RESOLVED: That

- the content of Wokingham's Better Care Fund Plan 2016-17 be noted and approved subject to the changes being made following NHS England's assurance process and that the Chair of the Health and Wellbeing Board be authorised to give final authorisation for submission of the final plan before the 25th of April 2016; and
- 2) the draft plan for 2017/18 be brought to the Board in six months to allow time to influence the draft.

104. PERFORMANCE

105. PERFORMANCE METRICS

The Board considered the Performance Metrics included in the agenda.

During the discussion of this item the following points were made:

• Clare Rebbeck suggested that the Board should be sent a 7 or 8 page summary with greater detail electronically.

• Dr. Johan Zylstra asked if it was possible to indicate amber ratings when a metric was close to target.

RESOLVED: That the Performance Metrics be noted.